



Uniform Information Package

DURHAM CHRISTIAN
— HIGH SCHOOL —

Developing Minds | Strengthening Hearts | Changing Lives

A close-up photograph of a blue polo shirt. A white rectangular label is pinned to the inside of the collar. The label has the words 'DRESS' and 'CODE' stacked vertically. 'DRESS' is written in red, bold, sans-serif capital letters, and 'CODE' is written in blue, bold, sans-serif capital letters. The shirt's collar and a few buttons are visible.

Greetings from our Uniform Supplier

Team United Promotions is Durham Christian High School's dedicated Canadian Christian uniform supplier. United Promotions believes that when our kids look great, great things happen! Team United Promotions brings quality uniform items that look great and bring cost savings to our families.



The following revised ordering process is as follows:

- 1) Order directly on the school uniform website ***dchsuniform.itemorder.com***
- 2) Order online during an **“Ordering Period”** and then expect your shipment to arrive for pick-up at the school office at a specified **date** (generally 2 weeks ordering period + 2 weeks shipping)

School Uniform Expectations



Students are expected to purchase tops and bottoms from the school online catalogue and be prepared for the first day of school. All orders are now shipped to the school during ordering periods. (Caution: do not wait until the week before school to order!). We strongly suggest that you place your orders no later than August 10th before the start of the school year.

Here are the following guidelines for Durham Christian High School

- **All scooters, skirts, shorts, shirts, tops, hoodies and sweaters must be purchased through the uniform company – United**
- Scooters and shorts need to be the length of the end of your straightened arm
- Skirts are to be no shorter than 1 – inch above the knee
- Students are expected to be neat and well-groomed at all times.
- Pants, shorts, and scooters are to be worn at the waist.
- If you prefer to wear a t-shirt under your school polo, sweater, or hoodie, a solid color shirt should be worn (white, black, or royal blue only). **Note:** *All open zip hoodies must have a school collared polo shirt, not a t-shirt.*



- ****NEW** Students must purchase pants on their own.**

Pants must meet the following criteria:

- Solid black or khaki pants (the fabric must be cotton and/or polyester)
- No jeans, athletic pants, or yoga pants
- No holes or rips
- No cargo pockets
- Clean, comfortable shoes of your choice to be worn at all times
- Course related clothing (ie: Phys ed, athletic team practices) will be worn during those courses only.
- Student Parliament will be responsible for requesting special dress days. Criteria for special dress days will be in the daily page before the date.
- For all school functions including exam writing, uniforms are expected to be worn.
- Not all items in the school catalogue are mandatory but all students need to choose their uniform items from the school catalogue except for pants (see above).
- The DCHS uniform policy reflects our desire to uphold the following:
 - To represent DCHS as a smartly dressed ambassador
 - To dress professionally
 - To participate in community school spirit

Ordering Considerations

Here are a few guidelines to consider as you get ready for the fall school year startup.

- 1) The items of clothing options on the school online catalogue are what we have made available for you to choose from. You have the choice of the tops and bottoms (except for pants – see previous page) you would like to wear. All students must wear DCHS branded tops and bottoms (Shorts, scooters & skirts) from the DCHS school uniform catalogue dchsuniform.itemorder.com
- 2) All items on the Durham uniform catalogue will be automatically branded with the school crest (full colour crest on all tops and monochromatic crest on all bottoms). Branding of the crests are included in the price listed, not extra.
- 3) All uniform items should be labeled with your student's name. Because we are a uniformed school, all items look the same and can be easily mixed up with other uniforms.
- 4) All online orders are in Cdn dollars and will include some taxes and logo crestring, shipping is additional.
- 5) There are sizing charts for uniform items. Just click on a clothing item and the chart appears on the reloaded page next to the colour samples.
- 6) If you find you have ordered the wrong size, then you can bring the item back to the school office and we can help you order the proper size for the next shipment arrival.
- 7) If your child has grown out of an item in size, and it is still in good condition, then you can take part in our school uniform exchange program (on Edsby) amongst our school family members. Returns and refunds must be brought to the office no later than 10 days after the delivery date.
- 8) Every summer the school hosts a school BBQ and uniform re-sale event where families can set the prices of uniform items they would like to re-sale to other families. This year the BBQ has been cancelled due to the pandemic.
- 9) If you would like to purchase good quality used uniform items, come into the school office, and take a look at our re-sale closet for some great deals.
- 10) There is a "Bundle" option on our new uniform site available that offers a recommended set of uniform items set at a reduced price point. Take a look at those deals!

DCHS Uniforms – Frequently Asked Questions

Q: Will my uniform items be shipped to my house?

A: No. All ordered items will be shipped to the school on pre-set shipment dates (generally once a month). This helps reduce shipping and processing costs for all families.

Q: Can I still wear DCCHS uniform pants previously purchased from the United Promotions (formally JFC Group) uniform company?

A: Yes.

Q: Is there an extra cost for the logo?

A: No. The price includes the cost of the logo.

Q: Do I have to create a uniform account to order?

A: No. Simply go directly to dchsuniform.itemorder.com to place your order

Q: How can I make payments for my uniform order?

A: You can order and make payments directly on the school uniform site with either credit cards or with a cash advance.

Q: What if I cannot figure out the correct size to choose?

A: You can come to the office and try on our samples to determine the correct size to order.

Q: When should I order my child's uniforms?

A: All students need to be ready to wear the school uniform for the **first day of school**. It is recommended that you do not wait until the week before school for ordering. Shipment arrivals come directly to the school on designated ordering periods. The first ordering period is during the summer and will arrive by the Welcome & Dedication evening. We strongly suggest you make your orders by the first bulk deadline just before August 9th. Further ordering periods throughout the year will be posted on the uniform website and announced in edsby on a month by month basis.

Q: Do I have to order through the school online catalogue, or can I buy my own items similar to the school uniform?

A: You are required to order through the Durham Christian High School uniform catalogue for all uniform selections in order for the Durham Crest to be applied (including scooters, cardigans, hoodies, tops, shorts and skirts).

Q: Will there be a school uniform exchange at the end of each school year?

A: Yes. We usually host a summer BBQ every summer for the entire school to attend. At that event, parents are invited to bring in their used uniforms for re-sale or swap with other families. Families set the prices and sell their items at this event. This event will not happen this summer 2020.

Families are also invited to post their used uniforms on the UNIFORM group in Edsby throughout the year in order to sell or swap with other families.

If you do not wish to sell/swap your used uniforms, families can donate them back to the school where they will be made available to families in need.

Q: Can other community members purchase Durham wear?

A: Absolutely! Anyone can order from the school uniform catalogue.

Q: What if I receive my order and a garment does not fit?

A: If you find you have ordered the wrong size, then you can bring the item back to the school office and we can help you order the proper size for the next shipment arrival. Returns and refunds must be brought to the office no later than 10 days after the delivery date.